



St Georges Court Resident NEWSLETTER

December 2025



Welcome.

Welcome to the first edition of the St Georges Court newsletter! This newsletter is part of our commitment to keep you informed about the exciting improvements planned for your homes and community. Here, we'll share updates, progress, and ways you can get involved.

Gareth Donovan

(Interim) Head of Assets, Sustainability & Healthy Homes

Email: Gareth.Donovan@taicalon.org

About the Resident Steering Group.

The Resident Steering Group at St Georges Court is here to make sure residents' voices are heard during the ongoing improvement works. The group, made up of up to 10 residents—including leaseholders—meets every two months to work with Tai Calon and ensure upgrades meet everyone's needs.

Next Steering Group Meeting: 20th January 2026 at 2PM

Missed a meeting? You can catch up on the latest discussions and notes at:
www.taicalon.org/stgeorgescourt





St Georges Court: Project Update.

What's Happened So Far

Our improvement works are well underway, with £3.8M already invested in fire safety upgrades and walkway removal. Planning consent has been granted for the full project, which will include:

- New triple-glazed windows
- Ventilation system upgrades
- Roof replacements
- External wall insulation
- Communal area improvements
- Landscaping enhancements

What's Happening Now

Windows - The installation programme for new Windows to ground floor flats will commence early in the new year.

Ventilation - Upgrades for ground floor flats will also commence early in the new year.

External Works - Plans for landscaping and communal areas are being developed.

Repairs - We continue to respond promptly to all repair requests.

Funding - Discussions are ongoing with the Welsh Government and other partners.

Repairs Update: The Last 3 Months.

Over the past three months, our repairs team has been working hard to keep your home safe, comfortable and in good condition.

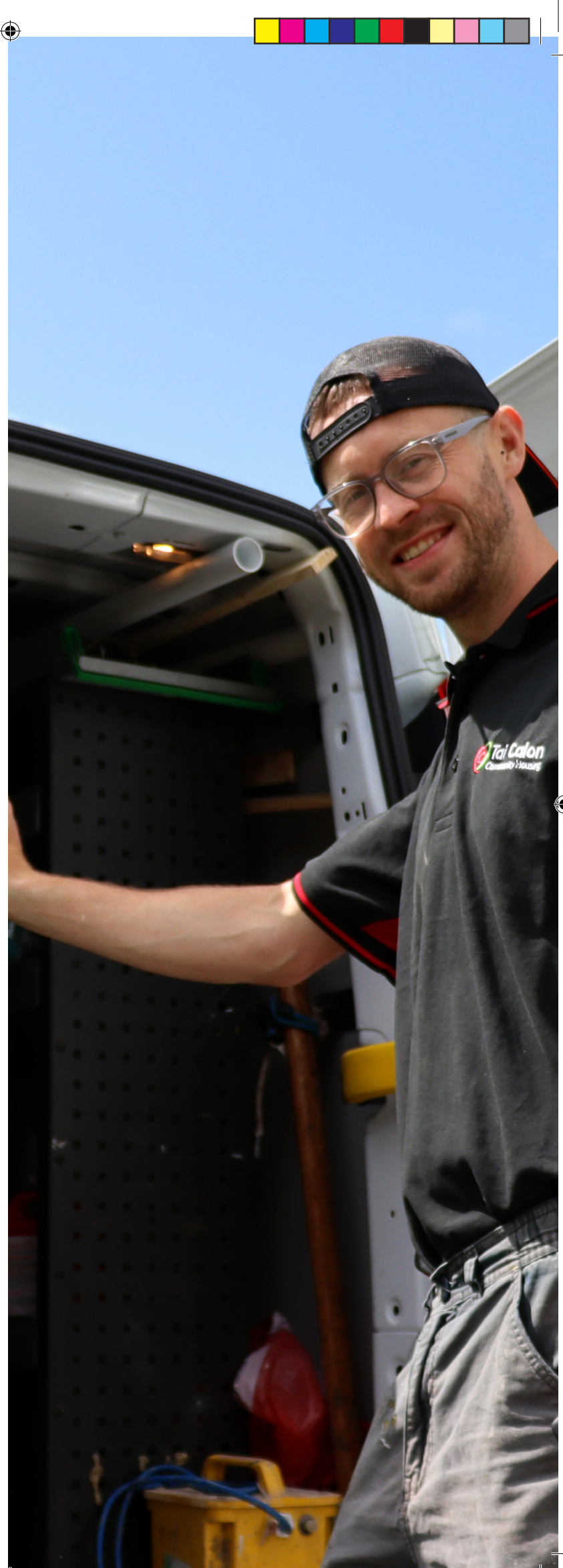
From August to October, residents reported 105 repairs.

Here's where things stand:

- **75 repairs completed:** Thank you for working with us to get these sorted quickly.
- **10 repairs in progress:** Our team is currently taking care of these.
- **9 repairs waiting to be rearranged:** We've tried to visit, but we need to hear from residents to book a new appointment.
- **3 repairs cancelled:** These were either no longer needed or we couldn't gain access.
- **7 repairs that need an additional visit:** These require a bit more work to fully resolve.

Thank you for your patience while we continue to deliver a reliable and responsive repair service.

If you need to report a repair or update an appointment, please get in touch – we're always here to help.





Tai Calon
Community Housing



Key Contacts

Your Housing Officer and Project Manager are here to help.

Contact details and photos will be added to the website soon:
www.taicalon.org/stgeorgescourt/

Scan the QR code to find out more about the ongoing improvements at St George's Court.

